



CITY OF PARMA, OHIO
PARMA REGIONAL DISPATCH CENTER

Timothy DeGeeter
MAYOR



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April 4, 2024

Greetings,

National Public Safety Telecommunicators Week (NPSTW) is held annually during the second week of April to honor public safety telecommunicators for their commitment, service, and sacrifice. NPSTW initially started in 1981 by Patricia Anderson of the Contra Costa County Sheriff's Office in California. In 1994, President William J. Clinton signed [Presidential Proclamation 6667](#), declaring the second week of April as NPSTW.

This week is a time to celebrate and thank telecommunications personnel across the nation who serve our communities, citizens, and public safety personnel 24 hours a day, seven days a week.

The men and women of the Parma Regional Dispatch Center are dedicated to serving the citizens of Parma and Parma Heights to ensure their safety and security. They are also deeply committed to assisting the police officers, firefighters and paramedics that serve these communities. Their jobs are demanding, stressful, rewarding and often heart-breaking. They are the first line of communication to the public, while being a source of knowledge and information to the personnel responding. They have the responsibility to assess situations and gather pertinent information through a phone call with people who may be going thru the worst moments of their lives. The dispatchers of the PRDC work extremely hard to be an asset to the city and the citizens of this area.

I hope that you will join me in honoring our dispatchers during National Public Safety Telecommunicators Week which begins April 14, 2024. We invite you to reach out to the dispatchers directly, or to stop by the dispatch center, to offer your own thank you for their devotion to the citizens and personnel of Parma and Parma Heights.

Respectfully,

Lt. Nate Savetski